



**F E D E R A L  
S T U D E N T A I D**

*We Help Put America Through School*

**FSA Modernization Partner  
Enterprise Application Integration  
(EAI)  
Core Release 3.0**

**EAI Application Maintenance Services Report  
April 2002**

**Version 1.0**

**Task Order 80  
Deliverable 80.2.1c**

**May 17, 2001**



---

**Amendment History**

<b>DATE</b>	<b>DESCRIPTION</b>	<b>REFERENCE</b>	<b>APPROVALS / DATE</b>
5/17/02	Submitted for review.		



---

## Table of Contents

**1 INTRODUCTION .....1**  
    1.1 SUMMARY .....1  
**2 EAI INTERFACES.....2**  
**3 ISSUE RESOLUTION MATRIX.....3**

**APPENDIX A: EAI APPLICATION MAINTENANCE SERVICES REPORT – APRIL 2002**



# **1 Introduction**

## **1.1 Summary**

The EAI team provides maintenance support for application teams after the rollout of the application interface. This report documents the application interface maintenance services provided by the EAI Release 3.0 team including software upgrades and issue troubleshooting and resolution. This report will define the services rendered during the month of April 2002.

## **2 EAI Interfaces**

EAI Interfaces maintained during this period include:

### Direct Loan Servicing System (DLSS)-eServicing

The Direct Loan Servicing System (DLSS) tracks loans received from the booking process, through the in-school period, and through payoff from either the borrower or the Department of Education (defaulted loan).

### Student Aid Internet Gateway (SAIG)

The SAIG Secure Portal writes the School information to the COD mailbox. This interface enables the schools (via bTrade) to send and receive data to and from COD.

### Common Origination and Disbursement (COD)- EAI Interfaces

COD is the key modernization initiative for the Schools Channel. The COD system redefines aid origination and disbursement processes for Pell Grants and Direct Loans, and provides optional common reporting opportunities for campus-based programs.



### **3 Issue Resolution Matrix**

The issue resolution matrix contains a list of numbered issues, their description, date, impact and resolution for interfaces deployed in April 2002.