

March 13, 2002

Lou Muggeo
Sr. Vice President
Jamcracker, Inc.
19000 Homestead Road
Cupertino, CA 95014

Dear Lou,

Pursuant to that certain Professional Services Agreement dated as of November 19, 2001, between Saba Software, Inc. ("Saba") and Jamcracker, Inc. ("Jamcracker"), including the related Statements of Work dated as of November 15, 2001 and January 16, 2002, Saba has performed the following services:

1. Reviewed the Department of Education business requirements documents attached hereto as Exhibit A (the "Requirements Documents");
2. Based on a review of the Requirements Documents, Saba developed the configuration approach documents attached hereto as Exhibit B ("Configuration Approach"), that set forth our recommended approach to configure the Saba Software previously licensed to Jamcracker for use by the Department of Education; and
3. Based on a review of the configuration settings on the Saba Software as of March 8 and 11, 2002, validated that such configuration settings match the settings in the Configuration Approach.

Very truly yours,

William Bell
Vice President, Global Consulting

EXHIBIT A
REQUIREMENTS DOCUMENTS

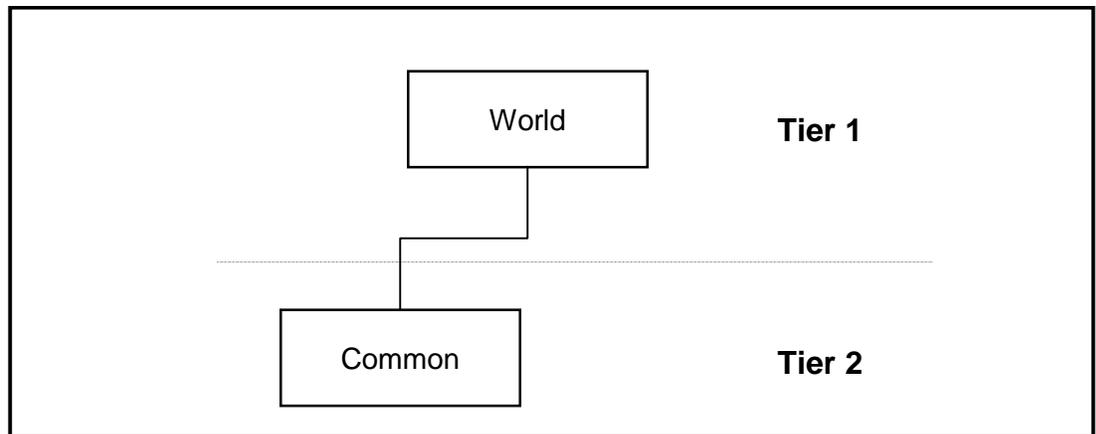
Training Admins should be able to:

Create, search, edit, delete product
Order product for a user
Create, search, edit, delete product group
Create, search, edit, delete manufacturer
Create, search, edit, delete vendor
Create and view attachment to vendor, manufacturer, facility, location, room, equipment
Create, search, edit, clone, delete, assign equipment
Create, search, edit, delete product inventory
Create, search, edit, delete, disable location
Create, search, edit, delete facility
Create, search, edit, delete classroom and room types
Associate a product to a class
Create, search, edit, delete distribution lists
Create, search, edit, delete questionnaire
Create, search, edit, delete evaluation
Create, search, edit, delete survey
View evaluation and survey results
Create, search, edit, enable, disable, clone, delete course
Assign and edit Instructor and other resources to courses and classes
Add, edit, delete attachment to courses and classes
Create, edit checklist for course
Create, edit, delete required and recommended prerequisite
Add, edit, delete a subject or keyword that is associated with a course
View audit trails for courses and everything else
Create, search, edit, delete session template
Reserve seats for a class
Create, search, edit, clone, delete, cancel, enable, disable class
Create class request
Manage waitlists (add and remove users to and from waitlist)
View and print all reports

All business objects stored in Saba 3.4 such as courses, locations, clients and employees, must belong to a domain. The domain to which a business object is assigned is known as its security domain. Access privileges are granted to objects within security domains. Users are not automatically given access privileges to objects within their security domain; such privileges must be assigned.

The initial phase of SFA's learning management system is intended for the registration of external users in training conferences and workshops. Internal SFA staff may also attend these events. Because this event is open and available to both user groups, without restrictions, these training events will reside in the common domain, as described above. Therefore, the figure below is the recommended domain structure for SFA.

All business objects should reside in the common domain with only two exceptions: employees and category definitions, which will reside in the World domain. This domain structure meets the current business requirements, while still providing the flexibility to support future LMS business needs.



End users may search for training events in the Saba Learning Management System (LMS) by using the existing search functions (see screen shot below). Users may search by Title, Product Group, Keyword or Media. For Product Group, Keyword and Media, we need to specify what the Product Groups, Keywords and Media options should be.

Product Groups are broad descriptions of the TYPE of training SFA offers. Based on our research, SFA training is most often a conference or workshop, therefore these are both search options under product groups. If there is a different type of training or if the end user does not know what type of training s/he is searching for, the Product Group "Other" will encompass all training, including conferences and workshops.

Therefore, the Product Groups will be the following:

- Conferences
- Workshops
- Other

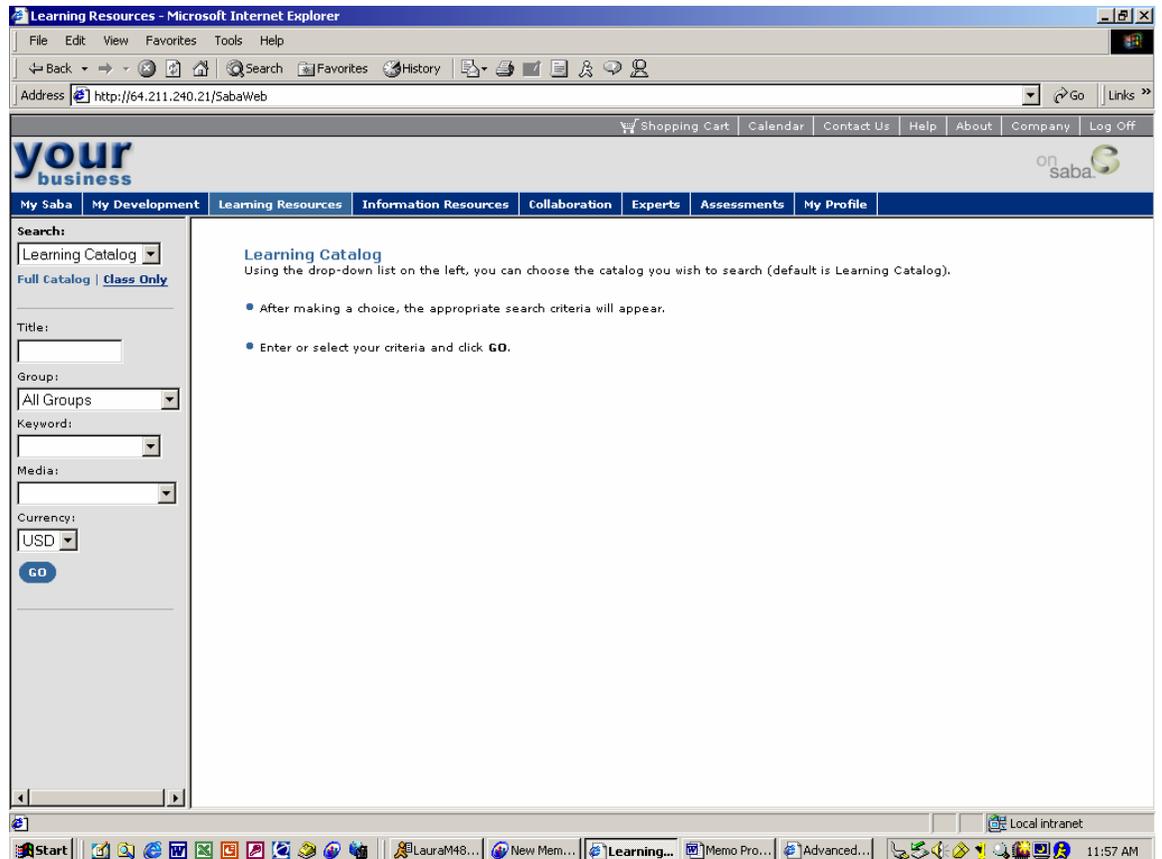
Keywords are broad descriptions of the CONTENT of SFA training. Based on our research, SFA training is most often encompasses federal financial aid regulations, technical knowledge for integrating with SFA systems, or financial management training. Therefore these are all search options under the Keywords search function:

- Regulatory Training
- Technical Training
- Financial Management Training

Media are broad descriptions of the DELIVERY VEHICLE of SFA training. Based on our research, SFA training is most often provides training through CD, CD-ROMs, Computer, Floppy Disks, LCD Projector, Overhead Projector, TV, VCR, Video Tape. Therefore these are all search options under the Media search function:

- Accessories

Assessments
CD
CD-ROMs
Computer
Floppy Disks
LCD Projector
Overhead Projector
Public Address
TV
VCR
Video Tape
Web-Based Training



The following equipment will be logged and managed by Edd Cole, SFA University LMS System Administrator for the purposes of training external personnel.

SFAU "Mobile*" Inventory (HQ)**

<u>Category</u>	<u>Vendor</u>	<u>Manufacturer</u>	<u>Equipment</u>	<u>Serial No.</u>
Computers	GSA Schedule ED321685	Gateway	Solo	
Computers	GSA Schedule ED321469	Gateway	Solo	
LCD Projector	GSA Schedule ED321564	JVC	LXD-700 LCD	
Public Address	GSA Schedule ED704616	Apollo	wireless microphone	
Public Address	GSA Schedule ED704614	Apollo	lavaliere microphone	
Public Address	GSA Schedule ED704613	Apollo	meeting amplifier	
Accessories	GSA Schedule ED703788	Toshiba	36" Television	
Accessories	GSA Schedule ED703787	Panasonic	VCR	
Accessories	GSA Schedule ED703792	AV	Cart (large 4-wheel)	
Accessories	GSA Schedule ED703789	Sony	dual cass./CD player	

*Denotes inventory that can be shipped to region, as needed

**Inventory located at:
830 First Street, NE
Washington, DC 20202

Roles with Assigned Security Lists Functional Design Document

When implementing a web-based system, it is important to define roles for its users. Each role, when used in conjunction with a security list, determines the actions a user can perform in the system and to which modules a user has access. A security list captures the breakdown as to whether a user can view, create, edit, or delete data for a particular system object. When a security list is assigned to a specific role, a user with this role-type inherits the ability to perform the actions in the system as outlined in the security list. Security lists also control access to modules as well as the reports a user can run on the system.

Role Definition

After reviewing the functionality of Saba, the need for four SFA roles became apparent. These roles are: the end user, the instructor, the training administrator, and the system administrator.

Role #1: End User = People at the schools

Description

The End User role corresponds to users who use the system to register for SFA-conducted conferences or workshops.

Tasks (as defined by the End User security list)

- Browse the Course Catalogue
- Register self for training
- Cancel registration for self
- View personal profile
- Respond to feedback surveys

Skills

- Proficiency using web-browsers

System Requirements

- Internet access

Role #2: Instructor = Training Officers

Description

The Instructor is responsible for logging the course attendance information after each training session and closing a course.

Tasks (as defined by the Instructor security list)

- Perform all tasks of an End User
- Mark attendance
- Close course after training has been provided to registrants

Role #2: Instructor continued

Skills

- Proficiency using Saba 3.4
- Ability to communicate and coordinate with other SFA employees and customers throughout the training process

System Requirements

- Internet access

Role #3: Training Administrator = Registration and Logistics Team

Description

The Training Administrator will be responsible for setting-up the course catalogue in the Saba system. This includes entering and maintaining data regarding courses, classes, locations, facilities, products, and equipment. This individual will also generate course-related reports.

Tasks (as defined in the Training Administrator security list)

- Perform all tasks of an End User
- Register others for training
- Cancel registrations for others
- View and manage all resources (inventory, instructors, and equipment)
- Add, edit, delete courses
- Enable and disable courses
- Schedule and reschedule courses
- Mark attendance
- Add, edit, delete locations
- Add, edit, and delete products and equipment
- Manage rosters
- Manage waitlists
- Generate reports pertaining to courses

Skills

- Proficiency using Saba 3.4
- Prior experience in training administration activities
- Experience in using web-based solutions
- Ability to communicate and coordinate with other SFA employees and customers throughout the training process

System Requirements

- Internet access
- Citrix (required if client modules are hosted by Saba)

Role #4: System Administrator = Super User

Description

The System Administrator will be responsible for understanding the current configuration set-up and periodically adjusting these configuration options to maintain the Saba system. This individual should be proficient in all aspects of the Saba solution, including the web-based interface and the administrative client modules.

Tasks (as defined in the System Administrator security list)

- Perform all tasks of a Training Administrator, as needed
- Establish new internal users, such as training administrators, who need access to the system to facilitate the registration and training process
- Manage and maintain business rules and security lists within system
- Generate all reports
- Create new reports
- Assist other SFA University employees with Saba activities (e.g. canceling a workshop, deleting a registered user from a conference, generating reports, etc.), as needed
- Coordinate with the Jamcracker Service Center (JSC) to address and resolve functionality and technical issues related to Saba

Skills

- Expert in using Saba 3.4
- Experience in system administration
- Proficiency in administrating web-based solutions
- Understands and articulates the purpose of a Learning Management System (LMS)
- Proven ability to understand system administrative concepts, such as business rules, domain structure, notifications, product groups, security lists, etc., and how changes to configuration affect other areas of the system
- Ability to assess the changing needs of SFA University and adjust configuration settings to meet these needs
- Proficiency in using Crystal Reports
- Basic technical understanding of Jamcracker integration

System Requirements

- Internet access
- Citrix (required if client modules are hosted by Saba)

EXHIBIT B
CONFIGURATION APPROACH

System Administrator – Security List Definition

Assigns the necessary privileges to perform the various tasks associated with the System Administrator. The System Administrator should have all privileges; therefore the following modifications must be made:

Security List Definition		
Modified System Administrator security list (modifications below)		
Additional Configuration Required:		
Business Object	Modification	Privilege
Delivery Options	Enable	Can Change Default Shipping Option
Meeting	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
	Enable	Change Domain
	Enable	Cancel
	Enable	Deliver
	Enable	Archive
	Enable	Reschedule
Transcript	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Simple Tax	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View

Report Generation	
Class Instructor Assignment	
Class Occupancy Rate by Location and Course	
Class Orders by Location	
Class Roster by Order	
Class Tent Cards	
Classroom Assignments	
Course Schedule Distribution	
Course with Qualified Instructors	
Instructors with Course Qualifications	
Master Schedule of Open Classes	
Security List Members	
Security List Privilege Definition Worksheet	
Student Registrations	
Survey Questionnaire Results Summary	
Survey Questionnaire Results by Question	
Survey Questionnaire Results by Respondent	
User Privileges	
Yearly Course Enrollments	
Certificate of Completion	
Class Roster	
Class Sign-in Sheet	
Confirmation Letter	
Client Enrollments for Company	
Information Letter	
Course Attendance	Customized
Accessibility Report	Customized

Training Administrator – Security List Definition

Assigns the necessary privileges to perform the various tasks associated with the Training Administrator.

Security List Definition		
Modified Training Administrator security list (modifications below)		
External User security list		
Internal User security list		
Default Configuration:		
Business Object	Purpose of Bus. Object	Access
Business Unit		Add Price List
		Edit Price List
Category		View
Category Content		View
Category Definition	Allows user privileges to browse categories and catalog	View
Certification	Controls certifications.	New
		Edit
		Delete
		View
		Change Domain

Classes	Privileges for most class related activities including: creating, viewing, editing and deleting classes, change language, mark attendance, manipulate roster, edit pricing, alter delivery type, and alter allowable class participation.	New
		Edit
		Delete
		View
		Change Domain
		Cancel
		Deliver
		Archive
		Change CSR
		Change Location
		Change Price
		Change Max Discount
		Change Session Type
		Change Min Confirmation
		Change Max Confirmation
		Change Max Booking
		Transfer Registration for Class
		Change Language
		Attendance
		Change Roster Template
Change Display for Web and Call Center		
Add Price List		
Edit Price List		
Delete Price List		
Change Delivery Type		
Classrooms		Calendar
		View
Content		View
Content Inventory Product		View

Courses	New
	Edit
	Delete
	View
	Change Domain
	Change Availability
	Change Enable
	Change Course Number
	Change List Price
	Change Max Discount
	Change Min Confirmations
	Change Max Confirmations
	Change Max Bookings
	Change Language
	Change Roster Template
Change Display for Web and Call Center	
Change Price Bands	
Currency	View
Curriculum	New
	Edit
	Delete
	View
	Change Domain
	Change Enable
Employees	Can Edit Profile
Equipment	Calendar
	View
Facility	View
Inventory Items	New
	Edit
	View
	Change Reorder Quantity
Location	View
Marketing Campaign	View

Package		New
		Edit
		Delete
		View
		Change Domain
		Change Display for Web and Call Center
		Change Price Band
Prerequisites		View
Product		New
		Edit
		Delete
		View
		Change Domain
		Change Display for Web and Call Center
		Change Price Band
		Change Version
Product Group		New
		Edit
		Delete
		View
		Change Domain
		Change Enable
Report	Allows the creating, editing, viewing, deleting and executing of reports.	View
		Execute
Roster Template		New
		Edit
		Delete
		View
Session Template		New
		Edit
		Delete
		View

System	Allows the editing of system properties, as well as provides access to Saba Web and Saba Client Modules, setting exchange raters, updating system resource defaults, running exports, class batches, setting up print queues, scheduling classes online, setting up revenue, changing server time, and allowing administrator rights.	Calendar
		View
		Can Log into Saba Education Planner
		Export
		Class Batch
		Print Queue
		Can Log into Saba Resource Manager
		Can Manage Catalog on Web
		Can Manage Classes on Web
		Can Manage Setup on Web
		Can Manage External Catalog on Web
Can Manage Collaboration on Web		
Transcript		View
Vendor		View
Additional Configuration Required:		
Business Object	Modification	Privilege
Business Unit	Disable	Add Price List
	Disable	Edit Price List
	Enable	View
	Enable	Edit
Classrooms	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	Change Domain
	Enable	Change Enable
	Enable	Change Room Type
	Enable	Change Administrator
	Enable	Change Location
	Enable	Change Facility
	Enable	Assign Resource
Class Request	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Client	Enable	View
Company	Enable	View
Content	Enable	New
	Enable	Edit

	Enable	Delete
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Content Auditing Table	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Content Competencies	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Content Inventory	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Content Inventory Product	Enable	New
	Enable	Edit
	Enable	Delete
Content Node	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Content Pool	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Content Product	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Content Tracking	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Dedicated Class	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Department	Enable	View
Employees	Enable	View
	Enable	Assign Resource
Distribution List	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View

	Enable	Make Subscription
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Equipment	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	Change Status
	Enable	Change Location
	Enable	Change Facility
	Enable	Change Domain
	Enable	Change Administrator
External Order	Enable	New
	Enable	Edit
	Enable	View
	Enable	Order Cancel
	Enable	Mark Confirm
Facility	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	Change Domain
	Enable	Change Location
Evaluation Test	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Internal Order	Enable	New
	Enable	Edit
	Enable	View
	Enable	Internal Order Cancel
	Enable	Mark Confirm
Internal Registration	Enable	Edit
	Enable	View
	Enable	Wait List
	Enable	Confirmation Wait
	Enable	Change Wait List Priority
	Enable	Administrator
Inventory Items	Enable	Change Quantity
	Enable	Delete
	Enable	Change Location
	Enable	Change Facility
	Enable	Assign Resource
Language	Enable	Edit
	Enable	View
List of Values	Enable	Edit

Location	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	Change Domain
	Enable	Change Time zone
	Enable	Change Enable
Locale	Enable	Edit
	Enable	View
Manufacturer	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
	Enable	Change Domain
Meeting Price Template	Disable	New
	Disable	Edit
	Disable	Delete
	Disable	View
	Disable	Change Domain
	Disable	Change Price Band
Prerequisites	Enable	New
	Enable	Edit
	Enable	Delete
Provider Type	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Ratee List	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Ratee List Entry	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
Registration	Enable	Edit
	Enable	View
	Enable	Wait List
	Enable	Confirmation Wait
	Enable	Change Wait List Priority
	Enable	Administrator
Search Keyword	Enable	View
Service Provider	Enable	View

Shipment	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	View
	Enable	Change Domain
	Enable	Shipment Delivered
	Enable	Shipment Lost
Shipper	Enable	View
System	Enable	Can Log into Registrar
	Enable	Can Log into Sales & Marketing Manager
	Enable	Can Manage Content on Web
	Enable	Can Manage Resources on Web
Territory	Enable	View
Transcript	Enable	Edit
User Class Status	Enable	View
Vendor	Enable	New
	Enable	Edit
	Enable	Delete
	Enable	Change Domain

Report Generation	
Class Instructor Assignment	
Class Occupancy Rate by Location and Course	
Class Orders by Location	
Class Roster by Order	
Class Tent Cards	
Classroom Assignments	
Course Schedule Distribution	
Course with Qualified Instructors	
Instructors with Course Qualifications	
Master Schedule of Open Classes	
Security List Members	
Security List Privilege Definition Worksheet	
Student Registrations	
Survey Questionnaire Results Summary	
Survey Questionnaire Results by Question	
Survey Questionnaire Results by Respondent	
User Privileges	
Yearly Course Enrollments	
Certificate of Completion	
Class Roster	
Class Sign-in Sheet	
Confirmation Letter	
Client Enrollments for Company	
Information Letter	
Course Attendance	Customized
Accessibility Report	Customized

Instructor – Security List

Assigns the necessary privileges to perform the various tasks associated with the instructor role by providing access to the Instructor Module on Saba Web and to Education Planner.

Security List Definition		
Modified Instructor security list (modifications below)		
External User security list		
Internal User security list		
Default Configuration:		
Business Object	Purpose of Bus. Object	Access
Certification	Controls certifications.	View
Classes	Privileges for most class related activities including: creating, viewing, editing and deleting classes, change language, mark attendance, manipulate roster, edit pricing, alter delivery type, and alter allowable class participation.	View
		Deliver (Mark Complete)
		Attendance
Classrooms		View
Content Inventory		View
Content Inventory Product		View
Content Product		View
Courses		View
Currency		View
Curriculum		View
Dedicated Class	Similar privileges to class; also allows manipulation of required numbers for confirmation, registration and attendance.	View
		Edit Registration
		Attendance
Ed Products Completed		View
Employees		View
Equipment		View
Evaluation Test	Similar to evaluation questions.	New
		Edit
		Delete
		View
Facility		View
Inventory Items		View
Itinerary	Controls the itinerary item for user schedules. (set at World	New
		Edit

	domain)	Delete
		View
Location		View
Package		View
Prerequisites		View
Product		View
Product Group		View
Ratee List	Allows the creating, editing, viewing and deleting of ratee lists.	New
		Edit
		View
Ratee List Entry		View
Report	Allows the creating, editing, viewing, deleting and executing of reports.	View
		Execute
Roster Template		View
Session Template		View
System	Allows the editing of system properties, as well as provides access to Saba Web and Saba Client Modules, setting exchange raters, updating system resource defaults, running exports, class batches, setting up print queues, scheduling classes online, setting up revenue, changing server time, and allowing administrator rights.	View
		Can Log into Saba Education Planner
		Export
Additional Configuration Required:		
Business Object	Modification	Privilege
Category Definition (Allows user privileges to browse categories and catalog)	Enable	View
Client	Enable	View
Dedicate Class	Enable	Mark Delivered
System	Disable	Can Log Into Saba Education Planner

External End-User – Security List Definition

Assigns the necessary privileges to perform the various tasks associated with the External End User.

Security List Definition		
Modified User security list (modifications below)		
Default Configuration:		
Business Object	Purpose of Bus. Object	Access
AICC Lesson		New
		Edit
		Delete
		View
AICC Objective		New
		Edit
		Delete
		View
AICC Registration		New
		Edit
		Delete
		View
AICC Session		New
		Edit
		Delete
		View
AICC Vendor		New
		Edit
		Delete
		View
Category		View
Category Content		View
Category Definition		View
Class Request		New
		Edit
		Delete
		View
Classes		View
Classrooms		View
Client		New
		Edit
		View
		Change Currency
		Can Edit Profile

		Can Change Password
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Company		New
		Edit
		Delete
		View
		Change Domain
		Change Currency
		Change Territory
		Change Region
		Can Edit Currency
		Change Sales Representative
		Change Customer Type
		Change Status
		Change Terms
		Company Profile
Content		New
		Edit
		Delete
		View
Content Auditing Table		New
		Edit
		Delete
		View
Content Competencies		New
		Edit
		Delete
		View
Content Inventory		View
Content Inventory Product		View
Content Node		New
		Edit
		Delete
		View
Content Pool		New
		Edit
		Delete
		View
Content Product		New
		Edit
		Delete
		View
Content Tracking		New

		Edit
		Delete
		View
Courses		New
		View
Currency		View
Curriculum		View
Department		New
		Edit
		Delete
		View
		Change Domain
		Change Currency
		Change Territory
		Change Region
		Can Edit Currency
		Change Sales Representative
		Change Customer Type
		Change Status
		Change Terms
Ed Products Completed		New
		Edit
		Delete
		View
Extended Bookmark		New
		Edit
		Delete
		View
External Job Type		View
External Order		New
		Edit
		Delete
		View
		Order Cancel
External Role		View
Group Administration		New
		Edit
		Delete
		View
Interaction		New
		Edit
		Delete

		View
Inventory Items		View
Key Category		New
		Edit
		Delete
		View
Language		Edit
		View

Last Bookmark		New
		Edit
		Delete
		View
Locale		Edit
		View
Location		View
Order Items		View
Package		View
Payment		New
Payment Category		View
Preference Table		New
		Edit
		Delete
		View
Prerequisites		View
Product		View
Product Group		View
Profile Library		Manage Profile Library
Purchase Order		Edit
		View
Registration		Edit
		View
Report		View
Shipper		View
System		View
Transcript		View
User Class Status		New
		Edit
		Delete
		View
Visited Page		New
		Edit
		Delete
		View

Additional Configuration Required:		
Business Object	Modification	Privilege
Client	Disable	Can Change Password
Content Inventory	Enable	New
	Enable	Edit
	Enable	Delete
Content Inventory Product	Enable	New
	Enable	Edit
	Enable	Delete
Courses	Disable	New
Evaluation Test	Enable	Edit
	Enable	View
Language	Disable	Edit
Locale	Disable	Edit
Ratee List	Enable	View
Report	Disable	View
Search Keyword	Enable	View

Internal End-User – Security List Definition

Assigns the necessary privileges to perform the various tasks associated with the Internal End User. This security list will pertain only to internal SFA staff if SFA University determines that it will offer training to SFA staff through the Saba LMS.

Security List Definition		
Modified User security list (modifications below)		
Additional Configuration Required:		
Business Object	Purpose of Bus. Object	Access
AICC Lesson		New
		Edit
		Delete
		View
AICC Objective		New
		Edit
		Delete
		View
AICC Registration		New
		Edit
		Delete
		View
AICC Session		New
		Edit
		Delete
		View
AICC Vendor		New
		Edit
		Delete
		View
Category		View
Category Content		View
Category Definition		View
Class Request		New
		Edit
		Delete
		View
Classes		View
Classrooms		View
Content		New
		Edit
		Delete
		View

Content Auditing Table		New
		Edit
		Delete
		View

Content Competencies		New
		Edit
		Delete
		View
Content Inventory		View
Content Inventory Product		View
Content Node		New
		Edit
		Delete
		View
Content Pool		New
		Edit
		Delete
		View
Content Product		New
		Edit
		Delete
		View
Content Tracking		New
		Edit
		Delete
		View
Courses		View
Currency		View
Curriculum		View
Ed Products Completed		New
		Edit
		Delete
		View
Extended Bookmark		New
		Edit
		Delete
		View
Group Administration		New
		Edit
		Delete
		View
Interaction		New
		Edit
		Delete
		View
Inventory Items		View

Inventory Order		New
		Edit
		Delete
		View
		Change Domain
		Overwrite Late Charges
		Mark Confirm
		Internal Order Cancel
		Internal Order Archive
		Send RFP
Internal Order Items		View
Internal Registration		Edit
		View
Internal Role		View
Key Category		New
		Edit
		Delete
		View
Language		Edit
		View
Last Bookmark		New
		Edit
		Delete
		View
Locale		Edit
		View
Location		View
Order Items		View
Package		View
Payment		New
Payment Category		View
Preference Table		New
		Edit
		Delete
		View
Prerequisites		View
Product		View
Product Group		View
Profile Library		Manage Profile Library
Purchase Order		Edit
		View
Registration		Edit

		View
Report		View
Shipper		View
System		View
Transcript		View
User Class Status		New
		Edit
		Delete
		View
Visited Page		New
		Edit
		Delete
		View
Additional Configuration Required:		
Business Object	Modification	Privilege
Business Unit	Enable	View
Client	Disable	New
	Disable	Edit
	Disable	View
	Disable	Change Currency
	Disable	Can Edit Profile
	Disable	Can Change Password
Company	Disable	New
	Disable	Edit
	Disable	Delete
	Disable	View
	Disable	Change Domain
	Disable	Change Currency
	Disable	Change Territory
	Disable	Change Region
	Disable	Can Edit Currency
	Disable	Change Sales Representative
	Disable	Change Customer Type
	Disable	Change Status
	Disable	Change Terms
	Company Profile	Disable
Content Inventory	Enable	New
	Enable	Edit
	Enable	Delete
Content Inventory Product	Enable	New
	Enable	Edit
	Enable	Delete

Courses	Disable	New
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Department	Disable	New
	Disable	Edit
	Disable	Delete
	Disable	View
	Disable	Change Domain
	Disable	Change Currency
	Disable	Change Territory
	Disable	Change Region
	Disable	Can Edit Currency
	Disable	Change Sales Representative
	Disable	Change Customer Type
	Disable	Change Status
	Disable	Change Terms
	Employee	Enable
Enable		Edit
Enable		View
Enable		Edit Profile
Enable		Calendar
External Job Type	Disable	View
External Order	Disable	New
	Disable	Edit
	Disable	Delete
	Disable	View
	Disable	Order Cancel
External Role	Disable	View
Evaluation Test	Enable	Edit
	Enable	View
Internal Registration	Enable	Wait List
	Disable	Confirmation Wait
	Disable	Change Wait List Priority
	Disable	Administrator
Internal Role	Disable	New
	Enable	Edit
	Enable	Delete
Internal Order	Enable	New
	Enable	Edit
	Enable	Internal Order Cancel
Job Type	Enable	View
Purchase Order	Disable	Edit
	Disable	View
Ratee List	Enable	View

Report	Disable	View
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