



**F E D E R A L  
S T U D E N T A I D**

*We Help Put America Through School*

**Business -Technology Alignment (BTA)**

**AWG Member Feedback**

**July 2002**

**-- DRAFT --**



## **AWG meetings are a place where members get useful information they can take back to their channels.**

- The exchange of information that takes place creates an “incubator” for learning how technology is used for business
- The topics presented at the AWG meetings raise awareness and understanding of what is happening in FSA
- The “heads up” on upcoming projects is valuable – “I know what will impact me”
- Meetings are run well and feel organized
- ASG research has worked well in setting enterprise wide standards
- Meetings are fairly passive - little interaction takes place between members



## Who attends the AWG meetings is as important as what is discussed.

- Nearly all felt there is a need for both business and technical representatives from the channels – will lend more diversity and relevance to the technology discussions
- More discussion between AWG members would enhance the AWG meetings and make outcomes more meaningful.
- Attendance is noticed and commented on by everyone – send an alternate representative when you cannot attend



## **AWG members have picture in mind of how the AWG meetings can be enhanced.**

- Include agenda items that are of common concern to all business channels – business issues and technology issues
- Have projects introducing new technologies present - “build & show” – discuss how these technologies can be reused
- Discuss requirements placed on business channels and what they have on technology and business decisions
- Answer the question “Does a technology fit in the To-Be view?”  
If not, “What do we do?”
- Disruptive Technologies presentations would describe the new technology, when to use it, & who to contact when it will be used
- Have technical people from channels attend – would lend more diversity to the AWG discussions
- Facilitate more channel participation in meetings by making information available to AWG representatives



## The changes we can make today will improve the AWG meetings.

### Proposed Changes to the AWG:

- Meet once a month for 1½ hours
- Distribute information to be presented before the meeting so that the AWG members can gather questions from their channels
- In addition to the business representative from each channel, have a technical representative from each channels also attend AWG meetings – would lend more diversified technology perspective
- Use a template to summarize the Disruptive Technology into a one page overview including when it would be used to meet a business need
- Look at what technologies are being adopted at other government agencies and see how they fit FSA