



January 31, 2003

Subject: Contract # ED-99-DO-0002  
Task Order # 95: FSA University Modernization Support  
Deliverable 95.3.1b- Training Services Summary

**EXECUTIVE SUMMARY**

The Training Services Summary shows improvements to FSA University's training services and processes identified through ongoing working sessions focused on FSA University's training lifecycle. These working sessions leverage industry expertise and best practices and relate them to FSA University. Results and recommendations are documented and are based on FSA University needs as defined by the FSA University project sponsor and has been documented in the previous month's Training Services Summary.

**ACTIONS REQUIRED**

Anne Teresa	Review, provide comments by 2/14/03
Steve Allison	FYI
Janet Scott	FYI

ACCENTURE, LLP