

# Why are we doing this?



## Mandated Initiatives

- **President's Management Agenda FY02**
- “Erroneous payments to students will be reduced, ensuring that aid is targeted to the neediest students and increasing public confidence in the programs’ integrity.”
- **Dept. of Education – Strategic Goal 6.4**
- “Modernize the Student Financial Assistance programs and reduce their high-risk status.”

# Strategy to Accomplish Goal



- Revise verification and develop FY02 baseline estimate
- Identify Best Practices in error prevention, detection, and reduction
- Research and evaluate program data through statistical analysis and data mining
- Develop external education program and communicate progress and successes

# FY02 Outcomes



- **Baseline Estimate**
  - IRS sample match for analysis of erroneous payments
  - Program data for baseline projections

# FY02 Outcomes



- **Verification**
  - Use of new statistical tool – Linear Regression Equation
  - Match to IRS
  - Testing Best Practices and Intuitive Criteria
  - Develop plan to estimate potential savings from proposed legislation for IRS match

# FY02 Outcomes



- **Best Practices**
  - Current business process flow analysis
  - Research and identify Best Practices and benchmarks from higher education institutions, government agencies and partners

# FY02 Outcomes



- **Evaluate Program Data through Statistical Analyses and Data Mining**
  - Conduct research on Pell student eligibility changes over time
  - Utilize current program data to improve predicative efforts for error determination in the Pell program

# FY02 Outcomes



- **Communicate Progress and Success**
  - Advertising campaign
  - Develop & implement multi-year outreach plan to include encouraging schools to use the QA tool
  - Disseminate BP's for preventing/detecting error
  - Educate partners based on improved Case Management practices

# Current Status of Effort



	July 12	19	26	August 2	9	16	23	30	Sept. 6
Verification/ IRS Match	Complete Initial analysis on verification	Complete Verification Analysis		Develop and test verification criteria					
	Risk – Number of iterations required to complete match successfully			Risk – Delays in performing analysis for verification.					
Best Practices							Document results of Best Practices research		
							No risks identified		
Baseline Estimate/ IRS Match				Start IRS sample match to develop FY02 baseline		Based on match results, calculate estimate of award error for FY02			
				Risk – Delays caused by problems in verification criteria development.		Risk – Delays in executing IRS sample match process			
Results								Document verification/ baseline estimate of processes and results	
								Risk – Delay in start or schedule overrun of IRS sample match analysis	

June 24, 2002

# Next Steps



- Focus on accountability and identify priorities
- Identify and commit resources
  - Dollars
  - People
  - Systems
- Sign off on multi-year plan