



Enterprise Configuration Management Implementation (ECMI) Summary of ECM Tool Post-Operating Partner Pilot (ECM Release 2) Updates

Pilot Results - Background

Release 2 Tool Updates

Release 2 Training Program

Release 2 Communications – Announcing Release 2

Release 2 Communications – ECM Support Repository

September 30, 2002



Pilot Results - Background



Completed:

1. FAFSA, CPS & Pin Site Mid-point Review Session held on 8/1
2. FAFSA, CPS & Pin Site Final Review Session reached "Go" decision on 8/26 (GO decision to implement schedule below)
3. Modernization Partner Roll-out activities continued on schedule

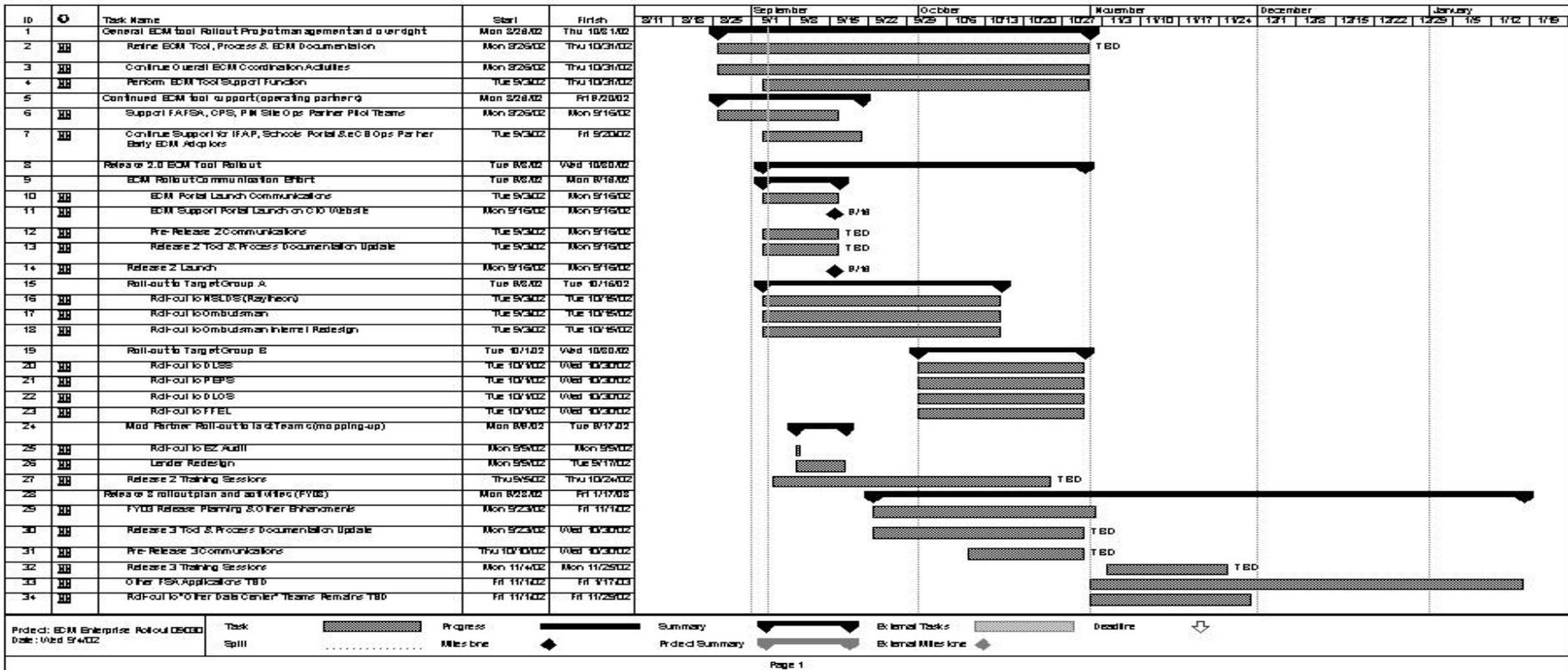
Upcoming:

1. Release 2.0 of ECM Tool introduced on 9/16
2. Roll-out to all Operating Partners through 10/31 (see schedule below)

Click here for full view of schedule shown below:



ECM Enterprise Roll-out Schedule



Summary of ECM Tool Post Pilot Updates - Septemeber



Release 2 Tool Updates



Major Enhancements included in ECM Tool Release 2:

- 1. Impact Analysis:** Production CRs will now require an Impact Analysis Worksheet be attached to CR. The worksheet and instructions will be included in the ECM Tool Support repository
- 2. Created a CR "Drafted" State:** All CRs entered into the ECM Tool will initially be in "Drafted State" (to facilitate internal coordination within an Application Team prior to CR submission to the Data Center). When the CR is ready for review by the Data Center, Application Teams simply will move the CR into the "Submitted State", which like all the other sequential states (Proposed, CCRB Review, Scheduled, Resolved, Closed Successfully) remain unchanged.
- 3. Instant Feedback for Tool Improvements:** Users will be able to enter suggestions for ECM Tool Improvements/enhancements into a new section of the Tool.
- 4. Updated Reports:** Improved Reporting Capability



Release 2 Training Program



Details for the weekly ECM Tool & Process Release 2 Training Session follow:

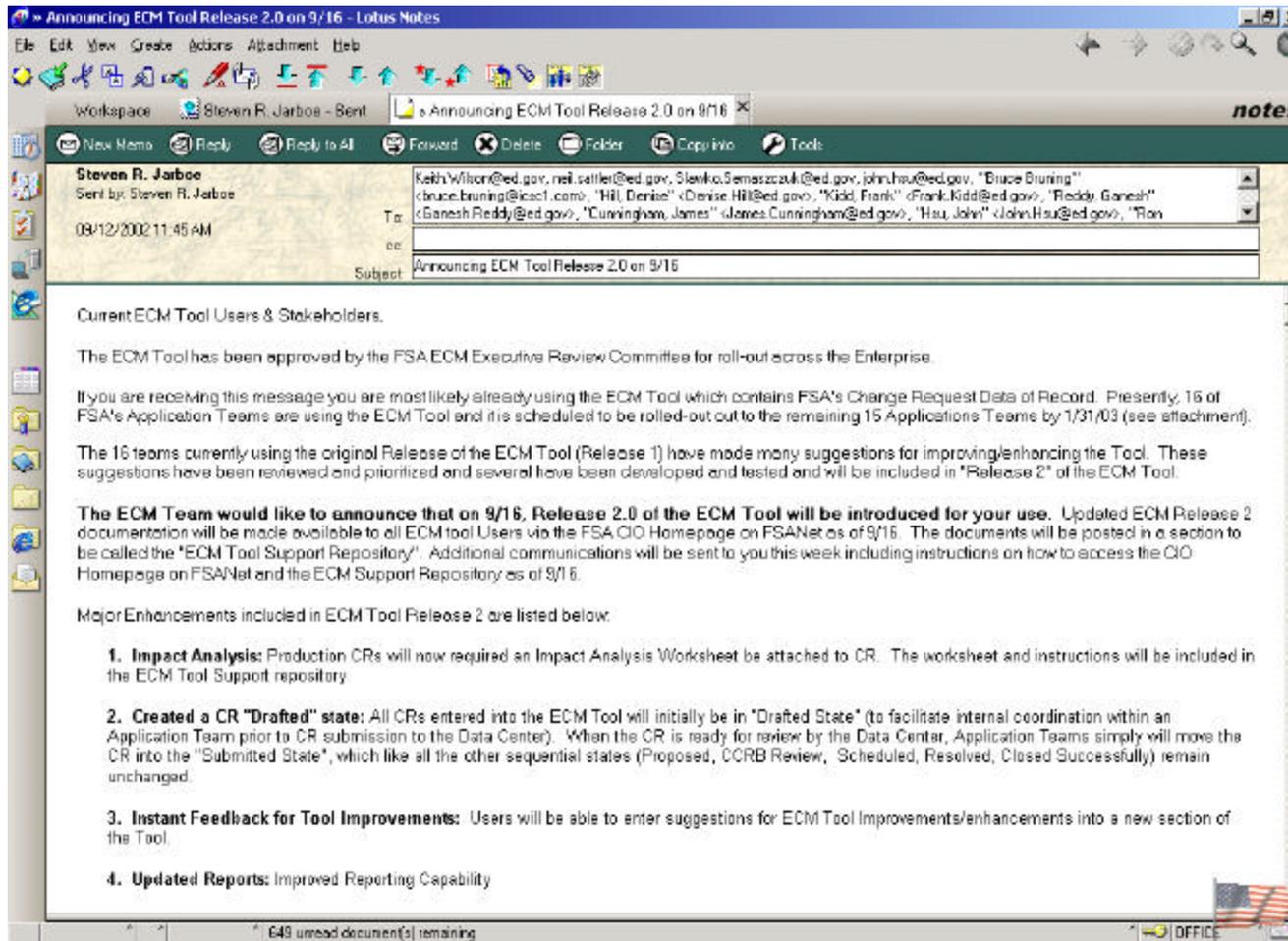
- Date & Time: Every Thursday from 1:00 PM - 2:00 PM (Eastern)
- Location: Conference Room #103B2, 10th Floor, UCP, 830 1st Street, N.E.
- Dial-in: 800.516.9896 Code, 29032



Release 2 Communications – Announcing Release 2



Announcements to the ECM Tool User Community, like the one shown here, preceded the introduction of Release 2 and continued through its rollout and successful adoption.

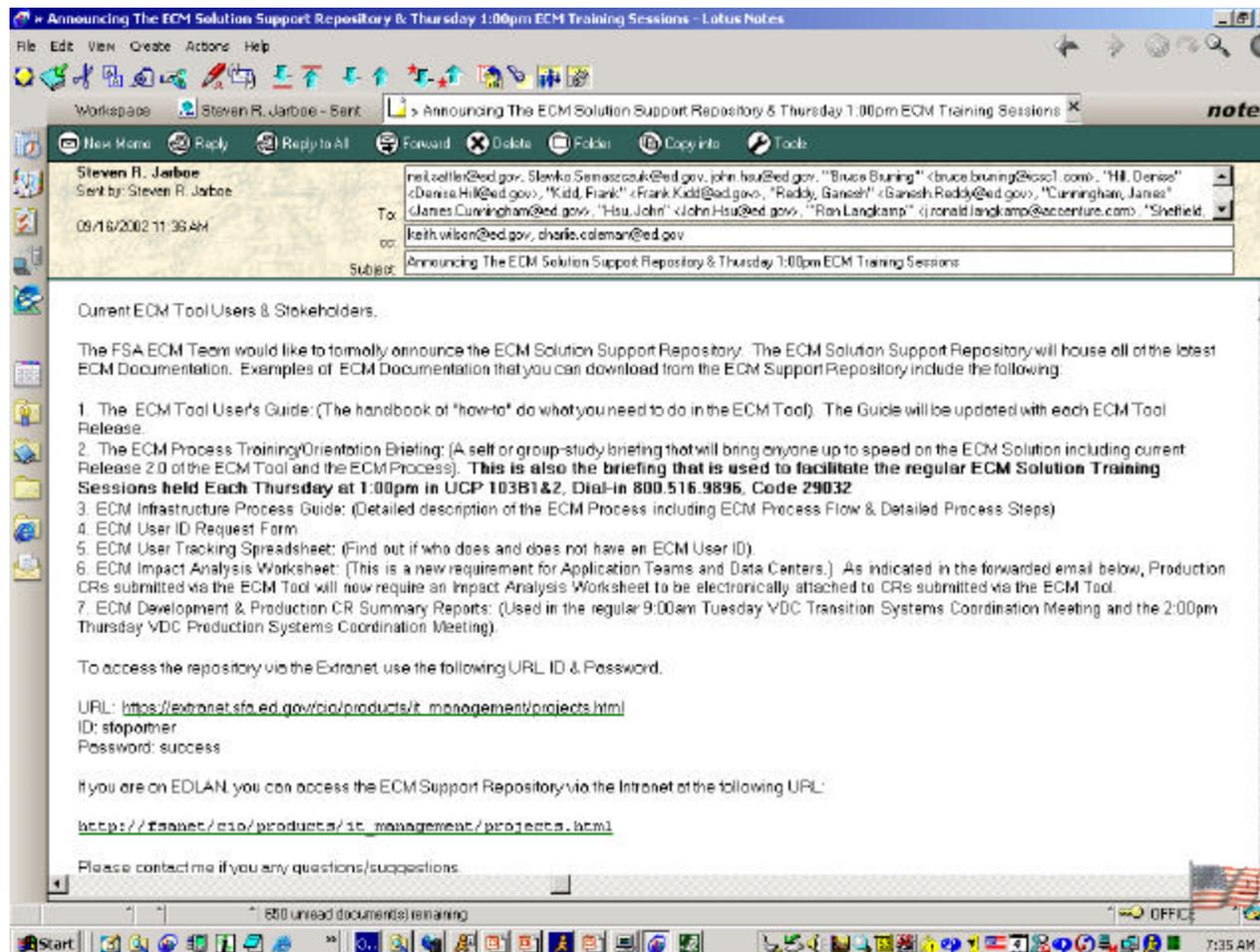




Release 2 Communications – ECM Support Repository



Announcements to the ECM Tool User Community, like the one shown here, coincided with the Rollout of Release 2 and introduced the ECM Solution Support Repository & Weekly Release 2 Training Sessions



Summary of ECM Tool Post Pilot Updates -
Septemeber