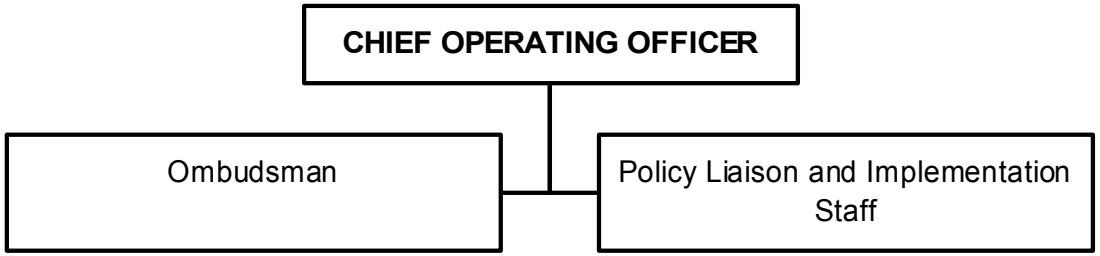
CHIEF OPERATING OFFICER
Ombudsman
Policy Liaison and Implementation Staff