

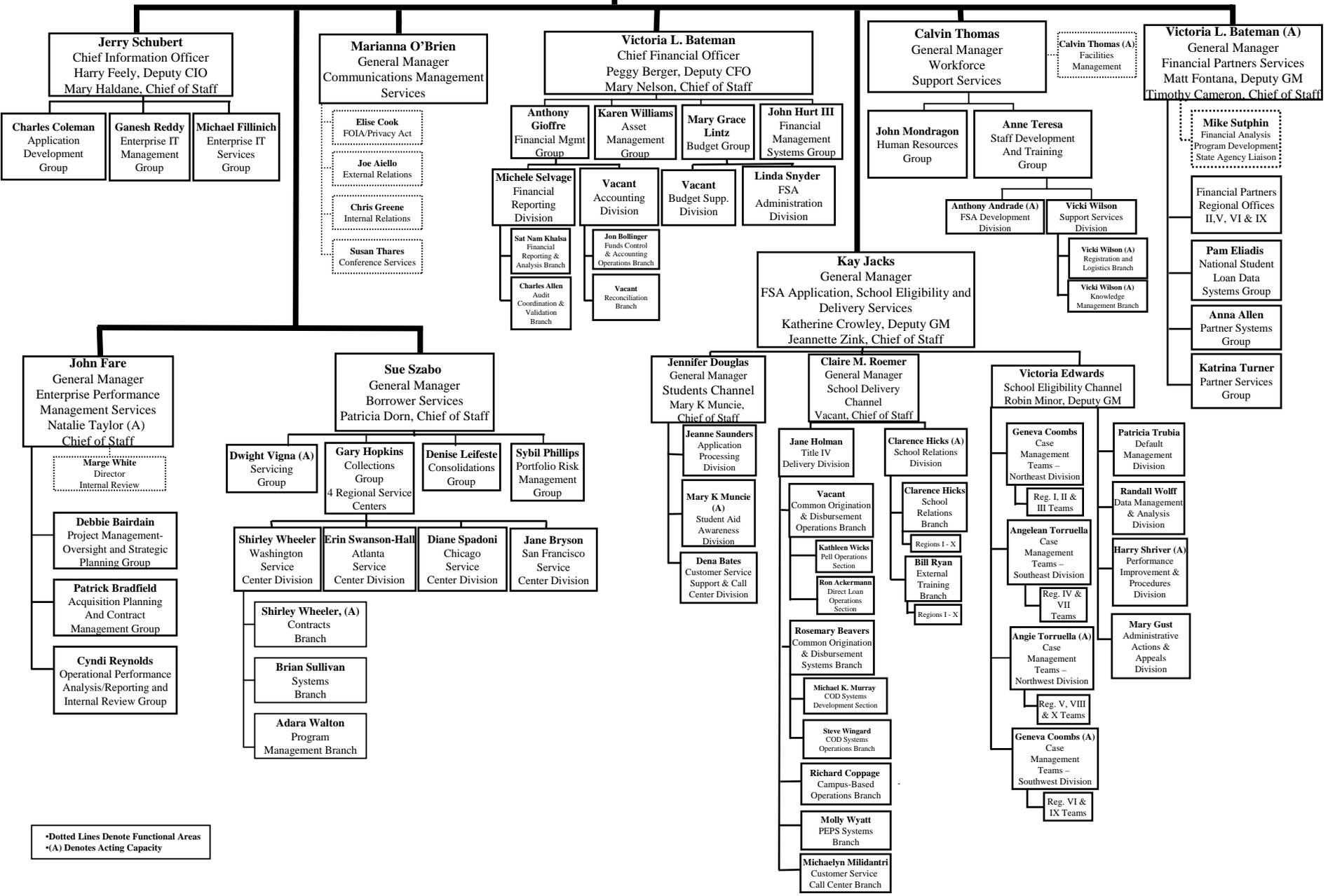
# FEDERAL STUDENT AID

As of 08/24/04

**Debra Wiley**  
Ombudsman

**Terri Shaw, COO**  
**Jim Manning, Chief of Staff**

**Jeff Baker**  
Policy Liaison & Implementation Staff



-Dotted Lines Denote Functional Areas  
\*(A) Denotes Acting Capacity