



Modernization Partner Newsletter

Issue 7, December 2002

ELVIS LIVES in the Hearts of the COD Team

By: Lori Clemmensen

“Now since my baby left me I've found a new place to dwell: down at the end of Lonely Street at COD XML” sang COD Project Manager Chris Merrill. His rousing performance as the King of Rock and Roll, complete with the raised collar, unbuttoned shirt, and hips gyrating, left many speechless at a dinner celebrating the first year of the COD Common Record with the 2002-2003 COD Full Participant schools at the Electronic Access Conference (EAC) in Las Vegas, Nevada. When asked whether his impersonation was the young Elvis or the old Elvis, Chris replied, “This is the Elvis on drugs,” and with good reason: While many COD Subject Matter Experts and Customer Service Representatives were on hand at the EACs in Orlando and Las Vegas to answer school's questions and give presentations on a variety of topics including the current COD processing issues, the benefits of becoming a COD Full Participant, and the 2003-2004 COD system enhancements. The rest of the COD team back in Washington, DC, Columbus, GA, and Niagara Falls, NY continues to be hard at work operating the 2002-2003 award year system, implementing the remaining COD 1.x releases, and preparing for the award year 2003-2004 2.x releases.

Due to a focused issue resolution effort by the TSYS System Operations staff, ACS Customer Service staff, and FSA Pell and

Direct Loan Operations staff, the COD team has dramatically reduced the number of open system production issues from an average of 130 to 70. Additionally, in late November 2002, the COD team implemented release 1.11. This release included, among other things, data outside the firewall functionality that allows users access to basic school data and COD daily processing updates on the COD website without needing a user id and password to login. Additionally, all COD production data is now being completely loaded into the Total Access reporting solution, thereby providing FSA Pell and Direct Loan Operations staff and ACS Customer Service staff with greater flexibility for queries and reports.



The COD team has two additional 1.x releases scheduled for December and January.

Meanwhile, work is well under way on the design and development of COD release 2.0 for the 2003-2004 award year. The COD team has added additional staff to support the 2.0 effort, growing the Accenture team by nearly a dozen in Columbus, GA. Design and development on release 2.0 functionality, including concurrent award year processing, PLUS MPN, Promissory note linking, and the new XML Schema is scheduled to be completed in December 2002, with SIT and UAT testing beginning in January and February 2003, and the 2003-2004 award year system start-up at the end of March 2003. Subsequent 2.x releases, including conversion of prior year RFMS data, are planned for summer and fall 2003.

With all of these activities steadily progressing, all that Chris had left to say to the schools and COD team as he left the stage in Las Vegas was “Thank you. Thank you very much.”

In This Month's Newsletter:

Project Articles	Pages 1-8
Featured Team: PMO	Page 3
Featured Employee: Brian Cannavan	Page 5
Birthday List	Page 5-6
Prized Pumpkin	Page 7
The Last Word	Page 9

An Update from CRM4FSA

By Jim Laychak and Christy Grabowski

The vision of the CRM4FSA (Consistent Answers) project is to completely transform how FSA serves its customers. The target customer service environment will be integrated, simplified, aligned around customer's needs and will provide more complete answers to customer questions. CRM4FSA will help FSA achieve the business outcomes of enhancing customer service, integration and transformation, and reducing cost. CRM4FSA also provides FSA with new capabilities to continually monitor and improve the products and services it offers its customers.

From a customer's perspective, here are some of the benefits:

- I have one number to call to reach FSA to get my questions answered
- I have access to FSA anytime and anywhere
- I can choose how I wish to contact FSA
- I only need to explain my story one time
- I feel like FSA knows me and understands my needs

- I get my questions answered efficiently the 1st time I contact FSA
- FSA proactively contacts me with helpful information

Although the CRM4FSA project was issued a stop work order in July, the stop work order was modified in September to allow work to continue on a few critical items. A small CRM4FSA team has been working with FSA and other Modernization Partner projects to continue work to further develop key enterprise assets such as Common Student ID, Routing (School) ID, and Portals strategies.

During the past couple of months, the CRM4FSA Leadership team has been meeting with key members of the FSA management team to understand how the CRM4FSA project fits in with FSA's new strategic business objectives. We are now actively participating in a CRM4FSA Working Group to structure a solution to support these objectives. We hope to have a deal finalized by mid-January.

KNOWLEDGE CONTRIBUTION OF THE MONTH



The Knowledge Contribution of the month is awarded to a team or team member who has contributed a reusable best practice to the knowledge library that will benefit many teams.

This month the Knowledge Contribution Award is given to the ITA & EAI teams! ITA and EAI hold knowledge sharing sessions to improve their team member's awareness of FSA's business. Their most recent topic, "GAO High Risk List 101", was presented to the ITA and EAI teams and was well received. The presentation gave them the opportunity to learn about the "big picture" and how they fit into it.

Check out the presentation in the Knowledge Library on eProject!



Featured Team of the Month: Program Management Office

By Stephanie Johnson

Here in the Program Management Office, there is never a dull moment. Don't believe me? Try walking through here at any given point and you will hear all sorts of commotion. Have you ever found yourself asking, "What is it the PMO is responsible for?" Well, here is the answer to your question. Program Management includes both Mod Partner leadership and the PMO. Within the Program Management Office, there are three areas of focus:

Integration and Program Management

The Integration and Program Management team handles Reporting and Communications; Integration, Quality and Measurement (IQM); and Process Improvement and Tools (PIT).

- The Reporting and Communications team communicates Modernization progress to FSA and Mod Partner through multiple reports (i.e. Bi-Weekly Task Order Status Report) and communications vehicles (i.e. Newsletter).
- The IQM team is responsible for coordinating, managing and supporting Modernization Partner's efforts toward program integration, performance measurement and quality management. This includes supporting Mod Partner Leadership and Business Architects in ensuring the integration of the program business functions, the application architecture required to support the business functions and the Modernization Program direction across FSA.
- The PIT team supports several collaborative tools and databases used by the engagement and PMO, some of which include: the Program Management Team (PMT) Toolkit, Mod Partner Personnel Database, eProject, UCP Lookup Tool, and Project Financials. This team is also working on documenting processes within Mod Partner PMO.

Contract Management and Administration

The Contract Management team manages and administers the Modernization Partner Contract including the provision of resources, compliance, finances, data, contract reporting (S/SDB utilization, GSA fee payment, etc.) and subcontracting. This includes negotiating, documenting and archiving contract modifications including individual task orders. Specifically, this team handles: Federal Acquisition Regulations (FAR) and Federal Travel Regulations (FTR) compliance; Government Furnished Equipment (GFE) Management; Records Management; Proposal Management; Deliverable Management; Invoicing and Payment Verification; Subcontract Management; Acquisition Support; and Financial/Share-in-Savings Management.

Engagement Services

The Engagement Services team's mission is to promote the success of Mod Partner by proactively coordinating and providing high quality facilities, leadership, HR, housing, security and technical support services to the engagement. Specific areas they focus on are: Facilities – including office supplies, building concerns, furniture, parking, etc; Leadership Support – including partner support and reception/front desk duties; Human Resources – Roll-on and Roll-off paperwork, engagement personnel information and the Master Roster; Housing and Security – including corporate housing, security clearance packets, and all ID badges; and Technical Support – LAN/WAN and EDLAN/VDC Connectivity, Data Back-up, eProject, computer configurations, voicemail and printer & fax problems.

The PMO continues to be "at your service" for whatever program management needs you may need!

FSA Achieves Modernization Goals Through eServicing

By: Erin Wooten

Achieving goals is what eServicing is all about! eServicing helps achieve 4 of FSA's Modernization Goals by providing a much needed service for Direct Loan borrowers and reducing costs for FSA. eServicing addresses these goals specifically in the following ways:

eServicing improves services by enabling FSA to relate to customers with more expedient and accurate responses. Through Electronic Customer Relationship Management, FSA can focus on the borrower's specific needs and provide necessary information real time. Because these services are borrower driven, satisfaction among borrowers and FSA employees continues to increase.

eServicing helps FSA achieve its goal of reducing costs by eliminating the paper trail of bills and necessary correspondence from FSA. By transitioning these borrowers from a paper-based process to an electronic channel of receiving and paying bills, FSA can realize savings through the reduction of postage and fulfillment costs. Progressing FSA's mindset into an eChannel helps protect borrowers and reduce unnecessary government spending. The current administration has given the Federal Government a charge to move toward electronic services to reduce paper costs and efficiently utilize taxes.

eServicing helps to integrate systems in many ways. The eServicing solution provides a scalable platform that accommodates the growing portfolio, using commercial-off-the-shelf (COTS)

software and industry best practices. The solution is modular and allows for advances in technology such as voice over the Internet. eServicing is the first implementation under a larger initiative to provide accurate, consistent, and immediate responses to the borrowers' needs for any of the full range of FSA services.

The eServicing team is currently in the operation and maintenance phase for the four capabilities delivered under eServicing: Electronic Bill Presentment and Payment, Electronic Correspondence, Borrower Self-Service, and Electronic Customer Relationship Management. Below is brief update on each project:

The Electronic Bill Presentment and Payment/Electronic Correspondence (EBPP/EC) was fully implemented on March 22, 2002, following a 2 month pilot period. Since March 22, more than 36,333 borrowers have enrolled in Electronic Correspondence and 20,508 borrowers have enrolled in the Electronic Bill Presentment. Over \$75.6 million in Direct Loan payments have been processed using this new capability and the average payment amount is higher than the other payment channels. We believe this is due to our convenience for making loan payoffs.

The EBPP Aggregator Model allows borrowers to receive their Direct Loan bills and make student loan payments through Checkfree supported portal sites. There are currently 181 borrowers enrolled in the Aggregator model and over \$44.3M in payments have been received through the portal sites.

The Borrower Self Service capabilities were implemented May 10, 2002. More than 42,320 Deferments and Forbearances have been processed on-line through the new self-service products.

The Electronic Customer Relationship Management team launched the initial pilot of the system to select users at the Direct Loan Service Centers in Bakersfield, CA and Utica, NY at the end of April. Full deployment to over 700 users will be completed in the next several months, with a detailed roll out plan in place to account for CSR training, peak call volumes, and other dependencies.

Recently, the eServicing team has been hard-at-work making improvements for FSA borrowers. On November 18, 2002, a new website was implemented to more accurately service borrowers. The eServicing team is also working to develop new adoption strategy initiatives to influence adoption rates. Working sessions have been conducted and several initiatives are being analyzed to determine their potential impact to savings and adoption.



Amsterdam Adventures with Brian Cannavan

By Molly Rouse



You Say it's Your Birthday!



Roshani Bhatt	January 1
Ankur Mundra	January 2
Connie Alexander	January 3
Robert Morse	January 4
Susan Gottlieb	January 6
Greg Nowak	January 6
Kim Rhodes	January 7
KC Abadian	January 12
Matt Williamson	January 13
Emily Plenge	January 14
Andrew Smaler	January 16
Harris Sibunruang	January 22
Heather Stevens	January 24
Danielle Lester	January 25
Luana Lewis	January 25
Tia Collins	January 27
Amy Gilliani	January 27
Seth Sinclair	January 28
Christine Ponzi	January 31

CELEBRATE

January Birthdays at
the Birthday Social,
January 15th from
12:30-1:30
in Conference Room
221A.

MR: Where did you grow up?

BC: I am originally from Kansas City Missouri. I was born and raised there.

MR: Where did you go to school? What did you major in?

BC: I graduated from the University of Notre Dame. I majored in Computer Sciences.

MR: When you weren't studying at Notre Dame, what did you spend time doing?

BC: I played on the interhall football team. Notre Dame has the only full pad, full contact interhall team in the country. We were pretty good too! My senior year my team played in the championship, which was held in the Notre Dame Stadium.

MR: Did you have any previous work experience before Accenture?

BC: I was recruited to work for Accenture four and a half years ago out of the Chicago Office. However, when I accepted the job, I actually began work in Kansas City. I worked for the company in Kansas City for three years.

MR: When did you move to D.C?

BC: I moved here in December 2001. When I first moved here I was in the Media and Entertainment Market Unit. However, this past September I switched over to Government.

MR: What is your role on Mod Partner?

BC: Since coming to Mod Partner in July of this year I have helped lead the development efforts of the eZAudit Application.

MR: What do you enjoy about the people you have had the opportunity to work with over the years?

BC: The people that I work with really make my job so much better. I have a good time with them not only at work, but socially as well. The people who work for Accenture are an extremely talented group of people. I really love the diversity of skills that Accenture people have. On all of the engagements I have been on I can always find someone to answer any question I may have.

MR: What are some of your goals and aspirations within the firm?

BC: I suppose my goals & aspirations are like a lot of others at Accenture. I would like to become a manager in March. I really enjoy Mod Partner and the client here, so I hope to have the opportunity to stay here for awhile.

MR: What are some of your best experiences with the firm?

BC: I had the opportunity to work in Amsterdam a few years ago on the Heineken Account. We were there for 4 months designing a website for their distribution centers. The whole project was so much fun.

MR: Amsterdam! How did you get chosen for that experience?

BC: Well, the year before the Heineken project I was involved in building a website for Hallmark.

Accenture sold the exact same package to Heineken that they designed for Hallmark. So, a group of us that worked on the Hallmark project went to Amsterdam to help install and configure the web package for Heineken.

MR: Any funny stories to share about your career with Accenture?

BC: While at Heineken we were getting ready to demo the website to the Heineken Senior Manager (Rud) in charge of the project. At the request of our technical team manager (Conor) we had put an Easter egg in the website that redirected the user's browser to Guinness.com whenever a user searched for "Guinness" (note: this was never intended to, and never did, go into production). Needless to say Conor, as well as the tech team lead, was from Ireland and was a little biased toward his homeland beer. Well the demo was going great and Rud loved everything. Then we put him in front of the keyboard and told him to play around for a little while. Well after some banter back and forth Conor got him to enter the search criteria of "Guinness". Rud's jaw hit the floor when we saw the red star of Heineken replaced with a Guinness harp. After much convincing that the Easter egg would never make production Rud calmed down enough to laugh it off with and join us with a nice cold Heineken.

MR: Do you have any career advice to give others on the engagement?

BC: A partner in Accenture once told me the way to succeed in Accenture is "don't do the exact same thing twice". By this I think he meant once you have done a role on the project, you can never grow into a more complete person or into a better position by continuing to do that role. After you have learned from it and been able to take lessons from it, help someone below you to grow into that roll while you look to take on more responsibilities in an effort to position yourself for a higher role, or look to learn more about the functionalities/technologies being used on a project to more laterally in the project and pick up new useful skills.

MR: What are some of your hobbies outside of work?

BC: Well, I am an avid Notre Dame fan. I go to football and basketball games every chance I get. I also like to play golf and basketball, and sleep late when I get the chance!

An Integrated View of FSA's Technical Architecture

By Pat Pontius

So what does the FSA Technical Architecture do for the enterprise? Technical architecture is concerned with the hardware, software and supporting standards used by FSA systems and applications.¹

The Integrated Technical Architecture (ITA) is a strategic component of the overall FSA enterprise architecture. It comprises three core architecture domains: Internet, Integration, and Infrastructure. The ITA Release 4.0 provides a standardized, integrated, reusable infrastructure for enabling business capabilities to reduce the number of custom-built, stovepiped applications that are costly to update and maintain. A priority of ITA Release 4.0 is adding efficiency, scalability, and performance through effective environment build-out, accommodating all stages of application development.

The ITA also provides application maintenance for products rolled out under ITA Releases 2.0 and 3.0. In addition, the ITA enables the successful launch of FSA applications through performance testing by troubleshooting performance bottlenecks and resolving issues.

In order for FSA's new applications to access and share data and business logic with FSA's legacy systems there is Enterprise Application Integration (EAI). Integration of new applications with legacy systems is a common private and public sector business problem that EAI addresses. In the case of FSA, the EAI solution has consisted

of two servers that function as a communication hub for systems and applications. Interfaces are built between this hub and each system or application. Messaging products reside on both the hub and the system or application using the hub. As a result EAI enables data sharing across otherwise incompatible technology.

Currently, the Tech Arch team is engaged in an effort to perform 23 cycles of performance testing for the FAFSA 7.0 / ED PIN (2003-2004) applications, which commenced in September 2002 and will conclude before the application's launch in January 2003. The team has executed 8 of the 23 performance test cycles. Thus far, 10 business processes of the FAFSA application have been tested.

This testing has led to the identification of issues ranging from environment-related problems, code issues and WebSphere issues. Major accomplishments to date include test results for the PIN business process that were better than expected, achieving a clean test of business processes at an earlier point in the schedule than last year's effort, research and deliver of Web Services for the PIN, and the determination of production environment configuration.

Upcoming performance test plans include infrastructure testing to ensure production / peak load can be sustained, providing input for peak capacity

planning, investigating the number of FAFSA applications the server can support, resolving outstanding WebSphere issues -- from the FAFSA (2002-2003) -- in production, load balancing testing, failover testing, and devising the optimal configuration for web server, app server, mainframe, and database servers for the FAFSA / ED PIN applications.

¹ The technical architecture is the collective name for the execution, development and the operations architecture. The Execution Architecture is the unified collection of run-time services, control structures and application infrastructure upon which applications are constructed. The primary users of execution architecture services are applications. The Development Architecture is a unified collection of tools, techniques and methodology used for constructing application systems. Finally, the Operations Architecture is a combination of tools, support services, procedures and controls required to keep a production system up and running.



The ED PIN

By Yateesh Katyal

The ED PIN system and associated business processes facilitate many of FSA's e-commerce initiatives. Available to all financial aid applicant students and their parents, the ED PIN requires name, social security number, date of birth and address during enrollment (www.pin.ed.gov); an e-mail address and a pass-phrase are also requested. The Department of Education then issues an ED PIN after validating the applicant's name, social security number and date of birth with the Social Security Admin-

istration. The ED PIN is increasingly being communicated to applicants via e-mail that directs users to a secured URL for retrieving the ED PIN; PIN mailers are sent via USPS if no e-mail address is provided. The ED PIN site can be used to track the status of the PIN application, change the ED PIN or personal information, request another ED PIN or disable it. For both

students and parents, the ED PIN can be used to validate web FAFSA applicants, make corrections, access aid application status and access information from FSA systems including FAFSA on the Web, NSLDS, eCB, DLCS, and DLSS. In addition to information access, FSA also allows users to "electronically sign" their promissory notes as well as their FAFSA using the ED PIN - making the financial aid application process completely paperless. The ED PIN system is also the foundation of the FSA Student Authentication Network (STAN) - a service available to FSA's customers in the Schools and Financial Partner channels that extends the identification and authentication infrastructure to the School and Financial Partner business processes.



You Say it's Your Birthday!

Sheeba Hashim	February 2
Steve Ruff	February 8
Nipul Bharani	February 10
Marisa Karp	February 12
Bon Ku	February 14
Daniel Brown	February 13
Mark Crewson	February 14
John Miller	February 14
Stacy Sympson	February 20
Debra Subowicz	February 22

CELEBRATE

February Birthdays at
the Birthday Social,
Feb. 18th from
12:30-1:30
in Conference Room
221A.

UPCOMING EVENTS:

- Mod Partner Orientation: Jan 13th, Jan 27th, Feb 10th, Feb 24th 2002
- Accenture Partner Lunches: January 21st and 23rd
- Birthday Celebration: January 15th February 18th

Note: Partner Lunches are for Accenture personnel only.

MY FSA

An Interview with Victoria Bateman, FSA's new CFO

By Christy Venable

What are your goals for CFO?

I have three goals for FSA CFO. First, provide leadership and support to the CFO staff. Second, get a clean audit opinion, so that FSA is no longer on GAO's high risk list. Third, support FSA's channels to assist in the delivery of FSA program funds and proper internal controls over FSA's financial management of our Title IV programs.

What do you enjoy the most about being

I enjoy the daily challenges to achieve our priorities. I also enjoy working with Terri Shaw because she is taking FSA to a bigger and better place. I enjoy her support and leadership style. As a result I know I have an opportunity to achieve a lot of FSA's goals and make a real difference here.



What has been your biggest challenge so far as CFO?

Trying to get a clean opinion on FSA's and the Department's financial statements and spreading myself between the Department's CFO and FSA to achieve our goals.

What do you like to do when you are not at work?

Spending time developing my three adopted sons and working out. I started bodybuilding six years ago and began competing three years ago. In three years, I have won 17 titles including the Miss Annapolis Masters title. I currently do not compete, because of the time commitment, but I still train every morning before work.

It takes care of my stress and I figure if I can leg squat 250 pounds, I can do this job.

Prized Pumpkin

October 31st, 2002 marked the second annual Modernization Partner Pumpkin Carving Contest. The pressure was fierce, with 10 entries submitted from talented teams on the engagement. Ghost and Goblins who attended the birthday social voted on the pumpkins and, while the votes were close, one pumpkin came out victorious. The pumpkin created by the FMS/LaRS team, entitled Mike Wazowski, won the contest and the prize of a pizza party for their team. When asked where the inspiration for the winning design came from, Mike Connors, an analyst on the team replied "I had watched the Monsters Inc. movie two days before the contest, and got the inspiration from there. I liked it so much, in fact, that I made a replica of our winning pumpkin at home".

Designing the pumpkin "was truly a team effort" says teammate Cassie D'Agata. John Kini bought the mechanical toy, Jobe Jamerson chose the perfect pumpkin, Lynn added the necessary teeth bleach, while Preston White lent his carving talents to the job. Jen Alden, Manager of the team added inspiration. "It was my leadership skills that helped foster the team spirit which enabled the group to produce the winning pumpkin," says Alden. As for thoughts of a future in competitions with their pumpkin creation, Mike Tran, analyst on the winning team replied, "Nah, we were just in it for the pizza!"



Services Corner

A Series of Discussions on Accenture's New Workforce This Month: An Introduction

Guiding your career...

Accenture is more than a consulting company and has been for many years. Think about it. We have more than 13,000 people in current outsourcing contracts amounting to billions in revenue; we have several thousand IT specialists in Technology Centers around the globe providing solutions for our clients; we have more than 45,000 highly-mobile, entrepreneurial consultants working with clients to drive cutting-edge business solutions; and more than 11,000 in specialist groups providing essential professional services to support functions for senior management.

Not so long ago, it was not like that. Explosive growth over ten years, however, saw the rapid evolution of our organization as we responded to the marketplace, resulting in the mix of workforces we see today. But because of our Consulting heritage, we have based the career paths of most Accenture people on the Consulting approach. At times, this has led to confusion, unfulfilled expectations, and some imbalances in our economic model.

The Workforce Model is designed to clarify this position, defining five workforces - Solutions, Consulting, Enterprise, Services and Network. When completed, it will define what is expected of people in each workforce. It will also define a career path, title and compensation scheme, together with your performance management, growth and learning and progression approaches. Importantly, because career development is the joint responsibility of an organization and its employees, the model will also define the expectations that Accenture has of its people in managing their careers and contributing to the success of the company.

...Driving our success

The Workforce Model will help us to achieve our business strategy. By clearly identifying the contribution and the value added to a project by each workforce, we will be able to provide Business Performance Services to our clients on the scale we need to succeed - competitively. There are **three** essential things to remember about the Workforce Model:

- It is about you, and the career opportunities that you have in Accenture.
- It will drive the economic success we need to grow and prosper
- It is not primarily about major change to our organization (although rapid growth of the Solutions workforce will add a significant new group within Technology & Outsourcing)

Establishing Services

The Services workforce will be responsible for the high quality development and delivery of long-term contracted services, based on revenue and performance goals. While a significant part of the Services workforce will be consulting personnel and "rebadge" to outsourcing contracts, we anticipate that others will be recruited directly. The current FutureBuilder career development model will continue to support the Services career model.

The elements under design include:

- Positions bringing expertise to support long-term, revenue generating contracts
- Progression is lateral or upward
- Landing points at all levels
- Performance eventually measured on individual contribution to unit objectives
- Rewards for contribution to Unit objectives, realized primarily through variable pay
- Options for work flexibility based on position and contracted services

To find out more about the Services Workforce, attend the
[Services Lunch N Learn coming to Mod Partner in the New Year!](#)

The Last Word

Mod Partner Team Members Volunteer in the D.C. Community

Kristen Rainey, a former mod partner team member, has always been a philanthropist and volunteer. Last month Kristen learned about the new Washington Jesuit Academy opening in Washington D.C. and stopped by the school to see what help was needed to make the school a success. When speaking to the principal at the school, one area of improvement that the school had was appearance. The Academy suggested maybe painting a mural for the school. In follow up meetings to discuss the approach that would be taken the group decided on creating a mural relating to African-American themes. Art enthusiast Miruna Patrascanu suggested Jacob Lawrence, a

black artist from the Harlem Renaissance known for his simplistic style and complex themes. Luckily for us, the children from the Jesuit Academy had just studied Lawrence the past summer, so using his art in the mural was a great fit. The team selected 3 of Lawrence's works, went to the school and discussed each work with the students. The students voted on which they would like the best. "Of course they chose the most detailed one" remarked muralist Pat Pontius.



Pat Pontius works on the mural

A team of HP resources from Mod Partner worked for about a week tracing the work onto the wall, painting the mural and adding detail. "The day I painted the 6th graders came into the cafeteria to see the mural. They were so enthusiastic about the mural, and seemed honored that we had chosen the painting they liked the best. It was really neat to see," said Molly Rouse of her experience.

The Academy gives 75 poor middle school students the unparalleled opportunity to escape poverty through a first-rate education. Students attend school 12 hours a day, taking all their meals at the school, completing homework assignments in supervised study halls, and attending classes on Saturdays, as well as spending summers at Jesuit-supervised summer camps. The key to the program is commitment from students and parents, and a willingness to work hard.

Many thanks to all the volunteers whose time, effort and energy made the mural possible!

6th grade students at WSA
Kristin Rainey (strategist, tracer, painter)
Miruna Patrascanu (Art Enthusiast, painter)
Pat Pontius (4th grade teacher and painter)
Patrick Volpe (the space delineator and handyman)
Linh Nguyen (mural SME, tracer)
Yinka Ola (painter)
Elena Pienkowski (tracer)
Christy Grabowski (painter)
Molly Rouse (painter)
Paul Burk (photographer)
John Baiyewu (painter)

