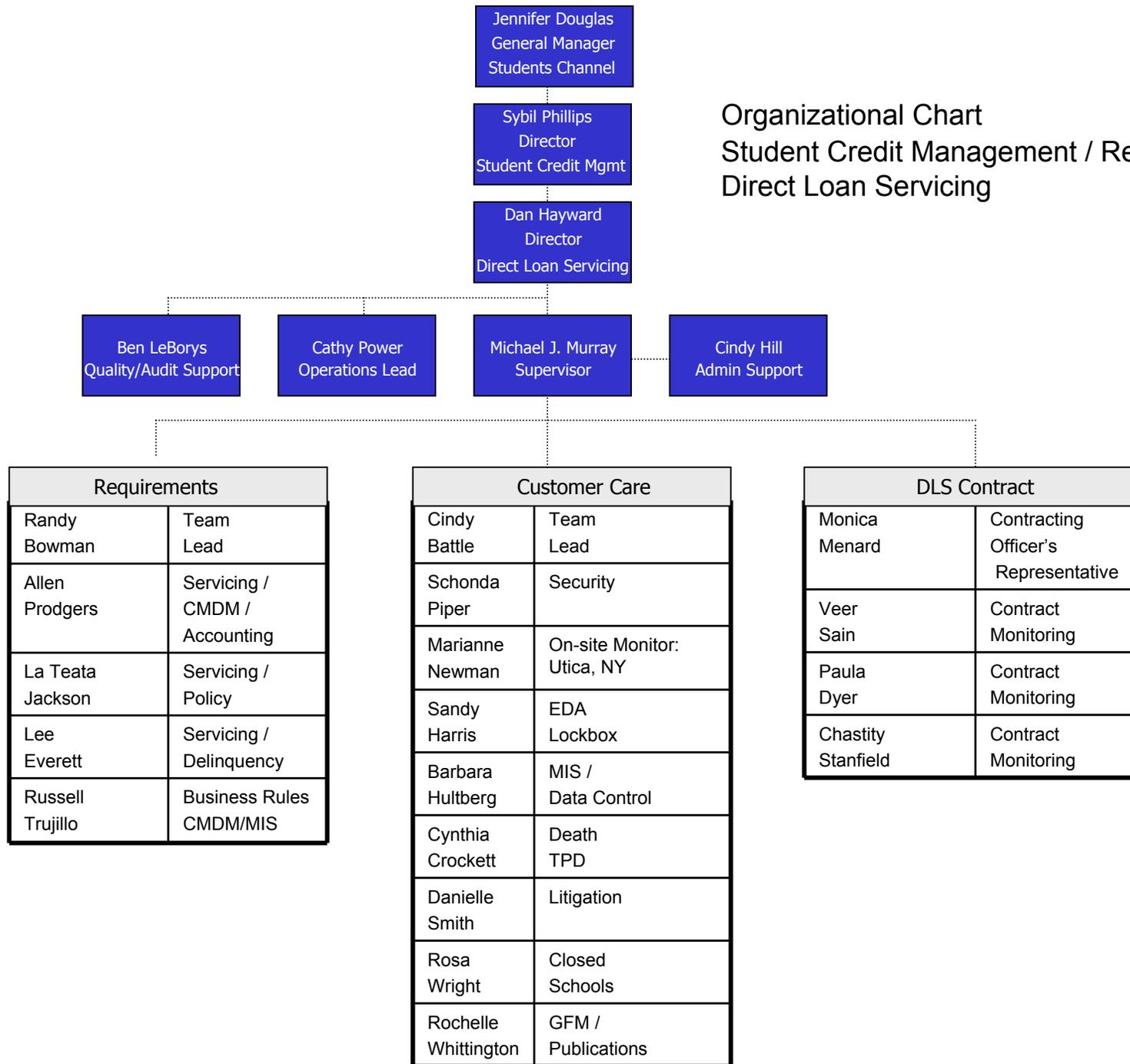


# Organizational Chart Student Credit Management / Repayment Direct Loan Servicing



Requirements	
Randy Bowman	Team Lead
Allen Prodders	Servicing / CMDM / Accounting
La Teata Jackson	Servicing / Policy
Lee Everett	Servicing / Delinquency
Russell Trujillo	Business Rules CMDM/MIS

Customer Care	
Cindy Battle	Team Lead
Schonda Piper	Security
Marianne Newman	On-site Monitor: Utica, NY
Sandy Harris	EDA Lockbox
Barbara Hultberg	MIS / Data Control
Cynthia Crockett	Death TPD
Danielle Smith	Litigation
Rosa Wright	Closed Schools
Rochelle Whittington	GFM / Publications

DLS Contract	
Monica Menard	Contracting Officer's Representative
Veer Sain	Contract Monitoring
Paula Dyer	Contract Monitoring
Chastity Stanfield	Contract Monitoring